

1300 Series A2 Troubleshooting

PROBLEM	CAUSE	REMEDY
NO DISPLAY	NO POWER	CHECK POWER SUPPLY
	UNIT TURNED OFF	TURN UNIT ON - PLACE SASH IN WORK POSITION AND HOLD THE "ON" BUTTON FOR 10 SECONDS
	OPEN MAIN FUSE	REPLACE FUSE
SASH WILL NOT MOVE	SHIPPING MATERIAL NOT REMOVED	REMOVE COUNTERWEIGHT SCREWS
	DAMAGED SASH	CONTACT SERVICE
UNIT ALARMING	SASH NOT IN WORK POSITION	MOVE SASH TO WORK POSITION
	INCORRECT AIRFLOW	CONTACT CERTIFICATION COMPANY
	INCORRECT ALARM SETTINGS	CONTACT CERTIFICATION COMPANY
	DEFECTIVE COMPONENT	CONTACT SERVICE
NO POWER AT RECEPTACLES	RECEPTACLES TURNED OFF	TURN RECEPTACLES ON
	GFIC TRIPPED	RESET GFIC
	OPEN FUSE	REPLACE FUSE
	UNIT TURNED OFF	TURN UNIT ON
NO CHAMBER LIGHT	DEFECTIVE BULB(S)	REPLACE BULB(S)
	FAULTY BULB INSTALLATION	CHECK BULB INSTALLATION
	DEFECTIVE COMPONENT	CALL FOR SERVICE
UV LIGHT NOT FUNCTIONING	NOT PRESSING BUTTON LONG ENOUGH	PRESS AND HOLD UV BUTTON FOR 10 SECONDS
	UV NOT INSTALLED	INSTALL UV ACCESSORY
	UV DISABLE	ENABLE UV
	SASH NOT CLOSED	CLOSE SASH
	NO PROGRAMMED TIME	PROGRAM OFF TIMER
	OPEN FUSE(S)	REPLACE FUSE(S)
	DEFECTIVE LAMP	REPLACE LAMP
	FAULTY BULB CONNECTION	CHECK BULB CONNECTION
	DEFECTIVE COMPONENT	CONTACT SERVICE
ER 03	SUPPLY PRESSURE SENSOR	VERIFY DOP PORT CAP
		CALL FOR SERVICE
ER 04	EXHAUST PRESSURE SENSOR	VERIFY DOP PORT CAP
		CALL FOR SERVICE
ER 05	MEMORY RE-WRITTEN	UNIT REQUIRES CERTIFICATION
ER 06	FAULTY DATA TRANSMISSION	CONTACT SERVICE
ER 07	MICRO SWITCH(ES) PROBLEM	CONTACT SERVICE